





The webinar will start in a few minutes



# How Aprio Drives Digital Transformation with PCI and HITRUST Engagements

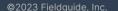
Industry Webinar Series: Building the Firm of the Future

## Industry Webinar Series: Building the Firm of the Future

September 12, 1pm Eastern
How Maxwell Locke & Ritter Grew its Security & Compliance Practice by 5X
Kate Williams, Risk Assurance & Advisory Partner, ML&R

October 5, 1pm Eastern
Drive Digital Transformation with PCI and HITRUST Engagements
Shane Peden, Managing Director, Aprio

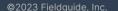
October 24, 1pm Eastern
Unlock AI to Shape Your Firm of the Future
Josh Tong, Head of Product, Fieldguide



## **Webinar Logistics**

- All attendees will be placed on mute to minimize background noise
- Webinar will be recorded & shared along with the presentation slides
- We encourage active participation through the Q&A panel
- Help us learn more about you by answer polling questions
- How did we do? Answer a 5 question survey post webinar before you leave

Thank you!



## Today's Speakers



**Shane Peden** 

Managing Director
Information Assurance Services, Aprio

- Expertise in PCI, HITRUST, ISO 27001 and SOC 2 certifications
- Executive experience at Grant Thornton, risk3sixty, Patientco



VP Go-to-Market
Fieldguide

- Registered CPA and board Advisor
- Executive experience at Meta, NetSuite, Mindjet

# **About Aprio**



- Ranked #26 on 2023 Accounting Today Top 100
- Over \$300M in revenue
- 71 years in business
- 1800+ professionals
- Services
  - Business Advisory
  - Assurance
  - o Tax
  - Wealth Management
  - Outsourcing



### **Information Assurance Services Practice**



- 60 Professionals Nationally
- SOC 1 & 2
- PCI DSS
- HITRUST
- ISO 27001/27701 and 9001
- Compliance-as-a-Service

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# **Client Experience Trends**









**Greater** automation



Proliferating standards

## Unique Challenges of PCI and HITRUST Projects



#### **HITRUST**

Proprietary software platform is required to use

#### PCI

- Complex and burdensome reporting requirements
- The PCI report format discourages multiple assessors supporting an engagement

#### Both

Inefficient project and document request management

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# **A Tipping Point for Our Practice**





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## **5 Best Practices for Client Service**





- 1 Streamline client communication
- Increase team effectiveness
- 3 Improve engagement quality
- Gain economies of scale
- 5 Focus on staff training

### **Results to Date**



#### **Client Satisfaction**

Streamlined communication Easy, real-time visibility

2

#### **Higher margins**

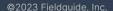
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Lower overall costs through automation
Freeing up time of senior resources

#### **Additional Revenue**

Add-on work from similar engagements

Differentiated firm to attract new clients



# Q&A

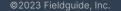


## Coming up Next...

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